


**County of Jefferson**  
**Office of the County Administrator**



**Historic Courthouse**  
195 Arsenal Street, 2<sup>nd</sup> Floor  
Watertown, NY 13601-2567  
Phone: (315) 785-3075 Fax: (315) 785-5070

May 21, 2021

**TO:** Members of Health & Human Services  
**FROM:** Robert F. Hagemann, III, County Administrator   
**SUBJECT:** Health & Human Services Committee Agenda

Please let this correspondence serve as notification that the Health & Human Services Committee will meet on **Tuesday, May 25, 2021 at 6:00 p.m.** in the Board of Legislators' Chambers. Following is a list of agenda items for the meeting:

**Resolutions:**

1. Appointing Members to the Jefferson County Long Term Care Advisory Council
2. Appointing Members to the Jefferson County Office for Aging Advisory Council
3. Amending Agreement for Provision of Personal Emergency Response Systems Funding with the Henry Keep Home
4. Amending Agreements for Provision of Services to Elderly of Jefferson County
5. Appointing Member to the Community Services Board
6. Amending the 2021 County Budget to Reappropriate Funding From NYS Office of Temporary and Disability Assistance for Homeless Services Plan
7. Amending the 2021 County Budget to Reappropriate Funding From NYS Office of Children and Family Services for Family First Transition Funding
8. Amending the 2021 County Budget Relative to Additional Revenue from NYS Office of Temporary and Disability Assistance for Emergency Rental Assistance Program Funding
9. Amending the 2021 County Budget Relative to Social Service Department Accounts

10. Establishing Time and Place for Public Hearing Related to the 2020 Community Development Block Grant COVID-19 Response - CARES Process

**Informational Items:**

1. Monthly Departmental Reports:
  - Office for Aging
  - Community Services
  - Public Health
  - Social Services
  - Veterans Service Agency

If any Committee Member has inquiries regarding agenda items, please do not hesitate to contact me.

RFH:jdj

cc: Office for Aging  
Community Services  
Public Health  
Social Services

Veterans Service Agency  
County Attorney  
County Treasurer

**JEFFERSON COUNTY BOARD OF LEGISLATORS**  
**Resolution No. \_\_\_\_\_**

Appointing Members to the Jefferson County Long Term Care Advisory Council

By Legislator: \_\_\_\_\_

Whereas, Pursuant to Resolution No. 308 of 2006, this Board of Legislators authorized an agreement with the New York State Office for the Aging for funding to establish a Point of Entry for long term care services, as required by law, and

Whereas, Said agreement required Jefferson County to create a Long Term Care Advisory Council (the "Council"), which will study and monitor the long term care system in the County and make recommendations for changes as necessary, and

Whereas, Said Council may have between 15 and 20 members and the Director of the Office for the Aging is recommending the appointment of 7 new members.

Now, Therefore, Be It Resolved, That the following are appointed to the Long Term Care Advisory Council for three (3) year terms to expire as follows:

<u>Name</u>	<u>Affiliation</u>	<u>Term to Expire</u>
New Appointments		
Lisa Cooley	Jefferson County PHS	12/31/2023
Kenneth Thomas	Long Term Care Coordinator (OFA)	12/31/2023
Anna Patterson	Ives Hill Retirement Community	12/31/2023
Gretchen Young	MILC Jefferson-Lewis CDPAS	12/31/2023
Josh Sabel	NRCIL	12/31/2023
Sherry Baszto	Jefferson County DSS	12/31/2023
Kim Monroe	Caregivers, Inc.	12/31/2023

Seconded by Legislator: \_\_\_\_\_

State of New York )  
                                  ) ss.:  
County of Jefferson )

I, the undersigned, Clerk of the Board of Legislators of the County of Jefferson, New York, do hereby certify that I have compared the foregoing copy of Resolution No. \_\_\_\_\_ of the Board of Legislators of said County of Jefferson with the original thereof on file in my office and duly adopted by said Board at a meeting of said Board on the \_\_\_\_\_ day of \_\_\_\_\_, 20\_\_\_\_ and that the same is a true and correct copy of such Resolution and the whole thereof.

In testimony whereof, I have hereunto set my hand and affixed the seal of said County this \_\_\_\_\_ day of \_\_\_\_\_, 20\_\_\_\_.

\_\_\_\_\_  
Clerk of the Board of Legislators

**JEFFERSON COUNTY BOARD OF LEGISLATORS**  
**Resolution No. \_\_\_\_\_**

Appointing Members to the Jefferson County Office for Aging Advisory Council

By Legislator: \_\_\_\_\_

Resolved, That, pursuant to Title III of the Older Americans Act, as amended, the below listed individuals be and are hereby appointed as members of the Advisory Council of the Jefferson County Office for Aging for terms to expire as follows:

<u>Members</u>	Term Expires
Bradley Bobb	12/31/2023
Sarah Fritz	12/31/2023

Seconded by Legislator: \_\_\_\_\_

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State of New York    )  
                                  ) ss.:  
County of Jefferson )

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\_\_\_\_\_  
Clerk of the Board of Legislators

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**JEFFERSON COUNTY BOARD OF LEGISLATORS**  
**Resolution No. \_\_\_\_\_**

Amending Agreement for Provision of Personal Emergency Response Systems  
Funding with the Henry Keep Home

By Legislator: \_\_\_\_\_

Whereas, By Resolution 60 of 2020, this Board of Legislators authorized a contract to provide Personal Emergency Response Systems (PERS) with the Henry Keep Home, and

Whereas, The funding rate was continued at \$600 per month as it had been prior so as to provide PERS to up to 35 eligible elderly individuals, and

Whereas, The Jefferson County Office for the Aging and Henry Keep Home wish to expand the service.

Now, Therefore, Be It Resolved, That Jefferson County amend said agreement with the Henry Keep Home for the period of June 1 through December 31, 2021 at the increased funding rate of \$850 per month so as to provide PERS to up to 50 eligible elderly individuals, and be it further

Resolved, That the Chairman of the Board of Legislators is hereby authorized to execute said contract amendment on behalf of the County subject to the approval of the County Attorney as to form and content.

Seconded by Legislator: \_\_\_\_\_

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State of New York    )  
                                  ) ss.:  
County of Jefferson )

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\_\_\_\_\_  
Clerk of the Board of Legislators

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**JEFFERSON COUNTY BOARD OF LEGISLATORS**  
**Resolution No. \_\_\_\_\_**

Amending Agreements for Provision of Services to Elderly of Jefferson County

By Legislator: \_\_\_\_\_

Whereas, The Jefferson County Office for the Aging works for the establishment and expansion of programs and services which assist older persons in the areas of their most urgent needs, and is eligible to receive State and Federal funds for the purpose of providing such needed programs and services to elderly residents of Jefferson County, and

Whereas, By Resolution 224 of 2020 this Board of Legislators authorized agreements for the provision of personal care services to the elderly, and

Whereas, The Office for the Aging waiting list for personal care services has increased significantly as the agencies are less able to provide services due to staffing difficulties at current rates.

Now, Therefore, Be It Resolved, That pursuant to Section 95-a of the General Municipal Law, Jefferson County amend said agreements with the below listed parties for provision of such programs and services to elderly residents of Jefferson County and for such consideration as follows:

**Personal Care Services**

**Caregivers**, for the period June 1, 2021 through December 31, 2022 at a blended rate of \$25.25 per hour for the provision of housekeeping/chore, personal care and caregiver respite services.

**Seniors Helping Seniors** for the period June 1, 2021 through December 31, 2022 at a blended hourly rate of \$26.25 per hour for the provision of housekeeping/chore and caregiver respite services.

**U.S. Care Systems, Inc.** for the period June 1, 2021 through December 31, 2022 at a blended hourly rate of \$27.03 per hour for the provision of housekeeping/chore, personal care and caregiver respite services.

and be it further

Resolved, That the Chairman of the Board is hereby authorized and directed to execute said contract amendments on behalf of Jefferson County, subject to the approval of the County Attorney as to form and content.

Seconded by Legislator: \_\_\_\_\_

**JEFFERSON COUNTY BOARD OF LEGISLATORS**  
**Resolution No. \_\_\_\_\_**

Appointing Member to the Community Services Board

By Legislator: \_\_\_\_\_

Resolved, That pursuant to Section 41.11 of the Mental Hygiene Law the following individual is hereby appointed as a member of the Jefferson County Community Services Board and the designated sub-committee thereof for a term to expire as indicated below:

<u>Member</u>	<u>Sub-Committee</u>	<u>Term to Expire</u>
Tina Cummings	People with Developmental Disabilities	12/31/2023

Seconded by Legislator: \_\_\_\_\_

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State of New York    )  
                                  ) ss.:  
County of Jefferson )

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\_\_\_\_\_  
Clerk of the Board of Legislators

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**JEFFERSON COUNTY BOARD OF LEGISLATORS**  
**Resolution No. \_\_\_\_\_**

Amending the 2021 County Budget to Reappropriate Funding From NYS  
Office of Temporary and Disability Assistance for Homeless Services Plan

By Legislator: \_\_\_\_\_

Whereas, By Resolution 243 of 2020, this Board of Legislators accepted \$45,000 in NYS Office of Temporary and Disability Assistance (OTDA) funding for development and implementation of the Homeless Services Plan, and

Whereas, Due to the challenges and uncertainties associated with the COVID-19 pandemic, NYS OTDA has extended the service expenditure period to August 31, 2021, and

Whereas, There remain unspent Homeless Services Plan funds to be reappropriated for 2021.

Now, Therefore, Be It Resolved, That the 2021 County Budget is hereby amended as follows:

**Increase:**

01000000 30599	Appropriated Fund Balance	\$28,901
Expenditure		
01601000 04416	Professional Fees	\$28,901

Seconded by Legislator: \_\_\_\_\_

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State of New York    )  
                              ) ss.:  
County of Jefferson    )

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\_\_\_\_\_  
Clerk of the Board of Legislators

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**JEFFERSON COUNTY BOARD OF LEGISLATORS**  
**Resolution No. \_\_\_\_\_**

Amending the 2021 County Budget to Reappropriate Funding From  
NYS Office of Children and Family Services for Family First Transition Funding

By Legislator: \_\_\_\_\_

Whereas, By Resolution 89 of 2020, this Board of Legislators accepted \$35,365.00 in NYS Office of Children and Family Services (OCFS) funding for Family First Transition programming, and

Whereas, Due to the challenges and uncertainties associated with the COVID-19 pandemic, NYS OCFS has extended the service expenditure period for Family First Transition Funding to March 31, 2022, and

Whereas, There remain unspent Family First Transition funds to be reappropriated for 2021.

Now, Therefore, Be It Resolved, That the 2021 County Budget is hereby amended as follows:

**Increase:**

01000000 30599	Appropriated Fund Balance	\$13,222
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Expenditure

01601000 04115	Telephone	\$ 1,500
01601000 04117	Printing	200
01601000 04624	Client Incidentals	11,522

Seconded by Legislator: \_\_\_\_\_

State of New York )  
                                  ) ss.:  
County of Jefferson )

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\_\_\_\_\_  
Clerk of the Board of Legislators

**JEFFERSON COUNTY BOARD OF LEGISLATORS**  
**Resolution No. \_\_\_\_\_**

Amending the 2021 County Budget Relative to Additional Revenue from NYS Office of Temporary and Disability Assistance for Emergency Rental Assistance Program Funding

By Legislator: \_\_\_\_\_

Whereas, The Jefferson County Department of Social Services (JCDSS) has received notification from the NYS Office of Temporary and Disability Assistance that JCDSS has been awarded Emergency Rental Assistance Program (ERAP) funding through the U. S. Treasury in the amount of \$240,000, and

Whereas, This funding will be used to provide outreach to eligible households and assist them in applying for rental arrears payments through September 30, 2022, and

Whereas, JCDSS will contract with Watertown Urban Mission to provide staff, equipment, community training and advertising to assist eligible individuals in applying for such payments through the ERAP.

Now, Therefore, Be It Resolved, That the 2021 County Budget is hereby amended as follows:

**Increase**

Revenue		
01607000 94677	Federal Aid HUD-Prevent Homelessness	\$240,000

Expenditure		
01631000 04627	HUD – Prevent Homelessness	\$240,000

Seconded by Legislator: \_\_\_\_\_

State of New York )  
                          ) ss.:  
County of Jefferson )

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\_\_\_\_\_  
Clerk of the Board of Legislators

**JEFFERSON COUNTY BOARD OF LEGISLATORS**  
**Resolution No. \_\_\_\_\_**

Amending the 2021 County Budget Relative to Social Service Department Accounts

By Legislator: \_\_\_\_\_

Whereas, In November 2020 the NYS Office of Temporary and Disability Assistance increased the 2020-21 heating season Home Energy Assistance Program benefit amount for households eligible for a heat included benefit, and

Whereas, The notice of increase was received after the 2021 County Budget was adopted, and

Whereas, It is necessary to amend the Budget to fund this account through the end of 2021.

Now, Therefore, Be It Resolved, that the 2021 County Budget is hereby amended as follows:

<b>Increase:</b>		
01614100 04600	HEAP	\$16,000

<b>Decrease:</b>		
01607000 04604	Client Services	\$16,000

Seconded by Legislator: \_\_\_\_\_

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                                  ) ss.:  
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\_\_\_\_\_  
Clerk of the Board of Legislators

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**JEFFERSON COUNTY BOARD OF LEGISLATORS**  
**Resolution No. \_\_\_\_\_**

Establishing Time and Place for Public Hearing Related to the  
2020 Community Development Block Grant COVID-19 Response - CARES Process

By Legislator: \_\_\_\_\_

Whereas, Jefferson County is in the process of evaluating grant opportunities as announced in a March 2021 Notice of Funding Availability of 2020 Community Development Block Grant COVID-19 Response- CARES (CDBG-CV) Program administered by the NYS Office of Community Renewal, and

Whereas, The CDBG application process requires applicants to hold a public hearing to obtain the views of the general public on community development needs in response to COVID-19.

Now, Therefore, Be It Resolved, that Pursuant to Section 104(A)(2) of the Federal Housing and Community Development Act, as amended, a CDBG-CV public hearing shall be held on Tuesday, July 6, 2021 immediately following the conclusion of the 6:00 p.m. Public Hearing related to the Status of the 2019 CDBG Housing Award, in the Jefferson County Board of Legislator Chambers, Historic Courthouse, 195 Arsenal Street, Watertown, New York, and be it further

Resolved, That notice of such public hearing shall be given in accordance with law, and be it further

Resolved, That the Chairman of the Board is hereby authorized to execute all necessary CDBG-CV application documents, and the Department of Social Services is hereby authorized as the County's agent to act in connection with the submission of any authorized application and to provide any supplemental information that may be required by the NYS Office of Community Renewal.

Seconded by Legislator: \_\_\_\_\_

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State of New York    )  
                                  ) ss.:  
County of Jefferson )

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\_\_\_\_\_  
Clerk of the Board of Legislators

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## 2021 COMMUNITY SERVICES OFFICE EXPENSE/REVENUE REPORT

5/14/2021

<u>PROGRAM</u>	<u>JAN</u>	<u>FEB</u>	<u>MAR</u>	<u>APR</u>	<u>MAY</u>	<u>JUNE</u>	<u>JULY</u>	<u>AUG</u>	<u>SEPT</u>	<u>OCT</u>	<u>NOV</u>	<u>DEC</u>	<u>TOTALS Y-T-D</u>	<u>TOTAL BUDGET</u>	<u>BALANCE AVAILABLE</u>	<u>% USED</u>
<b>EARLY INTERV.</b>																
EXPENSES	\$0	\$9,485	\$13,279	\$15,750	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$38,514	\$420,000	\$381,486	9.17%
REVENUES	\$0	\$84	\$938	\$1,274	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$2,296	\$216,102	\$213,806	1.06%
<b>PRESCHOOL</b>																
EXPENSES	\$0	\$7,378	\$372,560	\$736,224	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$1,116,162	\$4,520,000	\$3,403,838	24.69%
REVENUES	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$2,569,400	\$2,569,400	0.00%
<b>OPWDD</b>																
EXPENSES(ADMIN)	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$9,858	\$9,858	0.00%
REVENUES	\$0	\$0	\$459	\$1,380	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$1,839	\$6,933	\$5,094	26.53%
<b>OASAS</b>																
EXPENSES	\$119,907	\$89,286	\$70,786	\$335,834	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$615,813	\$3,308,294	\$2,692,481	18.61%
REVENUES	\$677,438	\$0	\$897,158	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$1,574,596	\$3,120,598	\$1,546,002	50.46%
<b>OMH</b>																
EXPENSES	\$49,792	\$78,033	\$347,115	\$227,889	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$702,829	\$3,458,829	\$2,756,000	20.32%
REVENUES	\$690,160	\$0	\$1,158,542	\$12,361	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$1,861,063	\$3,271,699	\$1,410,636	56.88%
<b>TOTAL EXPENSES</b>	<b>\$169,699</b>	<b>\$184,182</b>	<b>\$803,740</b>	<b>\$1,315,697</b>	<b>\$0</b>	<b>\$0</b>	<b>\$0</b>	<b>\$0</b>	<b>\$0</b>	<b>\$0</b>	<b>\$0</b>	<b>\$0</b>	<b>\$2,473,318</b>	<b>\$11,716,981</b>	<b>\$9,243,663</b>	<b>21.11%</b>
<b>TOTAL REVENUES</b>	<b>\$1,367,598</b>	<b>\$84</b>	<b>\$2,057,097</b>	<b>\$15,015</b>	<b>\$0</b>	<b>\$0</b>	<b>\$0</b>	<b>\$0</b>	<b>\$0</b>	<b>\$0</b>	<b>\$0</b>	<b>\$0</b>	<b>\$3,439,794</b>	<b>\$9,184,732</b>	<b>\$5,744,938</b>	<b>37.45%</b>

OPWDD= OFFICE OF PEOPLE WITH DEVELOPMENTAL DISABILITIES  
OASAS= OFFICE OF ALCOHOL AND SUBSTANCE ABUSE SERVICES

OMH= OFFICE OF MENTAL HEALTH

**Jefferson County Public Health Service Home Health Care Statistical Performance\***  
**For the Four Months Ended April 30, 2021**

<b>REFERRALS</b>				MTD	YTD	2021	Amount of	Percent
	2018	2019	2020	Actual	Actual	Annualized	Change	Change
CHHA	1,972	1,778	1,439	128	547	1,641	202	14.04%
PREVENT	1	3	2	0	0	0	-2	-100.00%
Rabies	0	0	0	0	0	0	0	0.00%
Communicable Disease	4,785	5,581	89,148	19,551	80,085	240,255	151,107	169.50%
Newborn Screening	5	9	11	3	6	18	7	63.64%
PREVENT Sub-Total	4,791	5,593	89,161	19,554	80,091	240,273	151,112	169.48%
GRAND TOTAL	6,763	7,371	90,600	19,682	80,638	241,914	151,314	167.01%
<b>AVERAGE DAILY CENSUS</b>				MTD	YTD	2021	Amount of	Percent
	2018	2019	2020	Actual	Actual	Annualized	Change	Change
CHHA	206	164	138	132	134	134	-4	-2.44%
PREVENT	1	2	1	1	1	1	0	0.00%
Rabies	0	0	0	0	0	0	0	0.00%
PREVENT Sub-TOTAL	1	2	1	1	1	1	0	0.00%
GRAND TOTAL	207	166	139	133	135	135	-4	-2.88%
<b>VISITS</b>				MTD	YTD	2021	Amount of	Percent
	2018	2019	2020	Actual	Actual	Annualized	Change	Change
CHHA								
Skilled Nursing	12,850	9,747	8,165	662	2,733	8,199	34	0.42%
Physical Therapy	3,579	4,450	4,338	384	1,599	4,797	459	10.58%
Speech Therapy	0	0	0	0	0	0	0	0.00%
Medical Social Worker	696	713	591	38	197	591	0	0.00%
Occupational Therapy	805	686	858	56	266	798	-60	-6.99%
Nutrition	131	152	214	11	39	117	-97	-45.33%
Home Health Aide	5,035	4,400	2,095	141	597	1,791	-304	-14.51%
Personal Care Aide	42	0	0	0	0	0	0	0.00%
Sub-TOTAL	23,138	20,148	16,261	1,292	5,431	16,293	32	0.20%
PREVENT								
Skilled Nursing	26	47	3	0	0	0	-3	-100.00%
Physical Therapy	0	0	0	0	0	0	0	0.00%
Speech Therapy	0	0	0	0	0	0	0	0.00%
Medical Social Worker	0	0	0	0	0	0	0	0.00%
Occupational Therapy	0	0	0	0	0	0	0	0.00%
Nutrition	0	0	0	0	0	0	0	0.00%
Home Health Aide	1	0	1	0	0	0	-1	-100.00%
Personal Care Aide	0	0	0	0	0	0	0	0.00%
Sub-TOTAL	27	47	4	0	0	0	-4	-100.00%
TOTAL VISITS								
Skilled Nursing	12,876	9,794	8,168	662	2,733	8,199	31	0.38%
Physical Therapy	3,579	4,450	4,338	384	1,599	4,797	459	10.58%
Speech Therapy	0	0	0	0	0	0	0	0.00%
Medical Social Worker	696	713	591	38	197	591	0	0.00%
Occupational Therapy	805	686	858	56	266	798	-60	-6.99%
Nutrition	131	152	214	11	39	117	-97	-45.33%
Home Health Aide	5,036	4,400	2,096	141	597	1,791	-305	-14.55%
Personal Care Aide	42	0	0	0	0	0	0	0.00%
GRAND TOTAL	23,165	20,195	16,265	1,292	5,431	16,293	28	0.17%
<b>PARAPROFESSIONAL HOURS**</b>				MTD	YTD	2021	Amount of	Percent
	2018	2019	2020	Actual	Actual	Annualized	Change	Change
AGENCY CHHA								
Home Health Aide	3,190	2,857	2,136	145	610	1,830	-306	-14.33%
Personal Care Aide	12	0	0	0	0	0	0	0.00%
CHHA Sub-TOTAL	3,202	2,857	2,136	145	610	1,830	-306	-14.33%
CONTRACT CHHA								
Home Health Aide								
Caregivers	3,319	2,446	80	0	0	0	-80	-100.00%
US CARE SYSTEMS	640	520	44	0	0	0	-44	-100.00%
Family Home Care	0	0	0	0	0	0	0	0.00%
Home Care Plus (Sibley)	0	0	0	0	0	0	0	0.00%
Sub-TOTAL	3,959	2,966	124	0	0	0	-124	-100.00%
Personal Care Aide								
Caregivers	33	0	0	0	0	0	0	0.00%
US CARE SYSTEMS	0	0	0	0	0	0	0	0.00%
Sub-TOTAL	33	0	0	0	0	0	0	0.00%
TOTAL CONTRACT	3,992	2,966	124	0	0	0	-124	-100.00%
TOTAL HOURS								
Home Health Aide	7,149	5,823	2,260	145	610	1,830	-430	-19.03%
Personal Care Aide	45	0	0	0	0	0	0	0.00%
GRAND TOTAL	7,194	5,823	2,260	145	610	1,830	-430	-19.03%

\*\*Numbers may not total precisely due to rounding.

\*Beginning with the 2018 Final Report, the Long Term Home Health Care Program which stopped in 2016, is removed. Patients with long-term needs are currently served through Managed Long Term Care (MLTC) programs that contract with the CHHA for care delivery.

Jefferson County Department of Social Services

2021

<b>BALANCE</b>	1,985,282	1,487,449	5,000	14,132,447	3,221,022	6,331,197	100,000	4,044,660	52,287	77,983
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	Daycare 6055.46	* Recipient Services 6070.4604	Medical Assistance 6101.4	MMIS 6100.4	Family Assistance 6109.4	Child Care 6119.4	State Training Schools 6129.4	Safety Net Assistance 6140.4	Heap 6141.4	Emergency Aid to Adults 6142.4
<b>BUDGET</b>	2,305,047	1,768,425	5,000	18,800,516	4,213,802	8,700,000	100,000	5,442,702	55,000	100,000
<b>LOCAL SHARE %</b>	0.00%	35.00%	25.00%	100.00%	0.00%	30.00%	100.00%	71.00%	0.00%	50.00%
<b>AVG BUD</b>	192,087	147,369	417	1,566,710	351,150	725,000	8,333	453,559	4,583	8,333
JAN	0	937	0	1,169,470	188,702	851	0	290,327	622	3,100
FEB	93,022	61,001	0	1,076,492	202,421	817,240	0	344,363	873	2,458
MAR	99,070	127,423	0	1,345,615	278,211	709,691	0	400,710	1,029	9,656
APR	127,673	91,615	0	1,076,492	323,446	841,021	0	362,642	189	6,803
MAY	0	0	0	0	0	0	0	0	0	0
JUN	0	0	0	0	0	0	0	0	0	0
JUL	0	0	0	0	0	0	0	0	0	0
AUG	0	0	0	0	0	0	0	0	0	0
SEP	0	0	0	0	0	0	0	0	0	0
OCT	0	0	0	0	0	0	0	0	0	0
NOV	0	0	0	0	0	0	0	0	0	0
DEC	0	0	0	0	0	0	0	0	0	0
<b>TOTAL</b>	319,765	280,976	0	4,668,069	992,780	2,368,803	0	1,398,042	2,713	22,017

<b>PROJ EXP: Forecast for Remainder of YEAR</b>	1,856,461	1,459,928	3,336	17,201,749	3,801,980	8,168,803	66,664	5,026,514	39,377	88,681
<b>PROJECTED BALANCE</b>	448,586	308,497	1,664	1,598,767	411,822	531,197	33,336	416,188	15,623	11,319



# VETERANS SERVICE AGENCY

## APRIL 2021 MONTHLY REPORT

Month	Personal Contacts	Tel/Mail Contacts	Total Contacts	Total Services	New Claims	Maintained Claims
January	39	515	554	1237	35	14
February	26	589	615	1278	43	26
March	63	742	805	1561	53	14
<b>Sub Total</b>	<b>128</b>	<b>1846</b>	<b>1974</b>	<b>4076</b>	<b>131</b>	<b>54</b>
April	54	676	730	1576	54	12
May						
June						
<b>Sub Total</b>						
July						
August						
September						
<b>Sub Total</b>						
October						
November						
December						
<b>Sub Total</b>						
<b>GRAND TOTAL</b>						

\*Contact: Personal visit, phone call, or mail received or sent to/from VSA

\*Service: Amount of assistance provided for each contact

### Comments:

Happy Spring! We have had more people “stop in” but we are still not encouraging that. Over all it was a good month. We had 36 awarded claims to post and over\$147,000 in back pay awarded for the month.